



CENTRE OF RISK MANAGEMENT, GOVERNANCE & COMPLAINE

- Centre of Risk Management, Governance & Compliance is premier training provider to financial services industry in South Asia & MENA regions.
- Training program cover Risk Management, Corporate Governance & regulatory Compliance.
- Our Anti-Money laundering trainings are country specific for Saudi Arabia, Kuwait, Bahrain, Oman & UAE & cover respective Laws & Central Bank / Capital Market / Financial Services Authority Regulations
- Trainings are sector specific for Bank, Insurance, Money Exchange & Capital Market, Credit Card, Real Estate.
- The on-line training program are interactive multi-media presentation with e-lectures using audio, video, quizzes and learning games delivered through a state of the art web based e-learning platform.
- Additional resources such as web library, laws, regulations, international standards, case studies & discussion forums are used to enhance learning.

PC Set Up

Please setup P.C. as follows before proceeding with training

- Add www.crmgc.com as trusted website in the browser.
- If using Internet Explorer 8 or IE9 add www.crmgc.com in compatibility view setting in tools
- The browser must be configured to allow cookies & pop ups
- Allow scripting under tools>security>custom level>scripting
- For optimum viewing use Flash Player10 or later. Download it from www.adobe.com
- You need headphone / speaker to listen to the multimedia content. Adjust sound volume to suit the requirement.

User Guide for E-Learning



- Go to www.crmgdc.com
- On upper left corner in Login Box
- Type Username
- Type password
- Click Login
- User name will appear on top right hand corner confirming successful login.

(Use Access information provided by the organization)

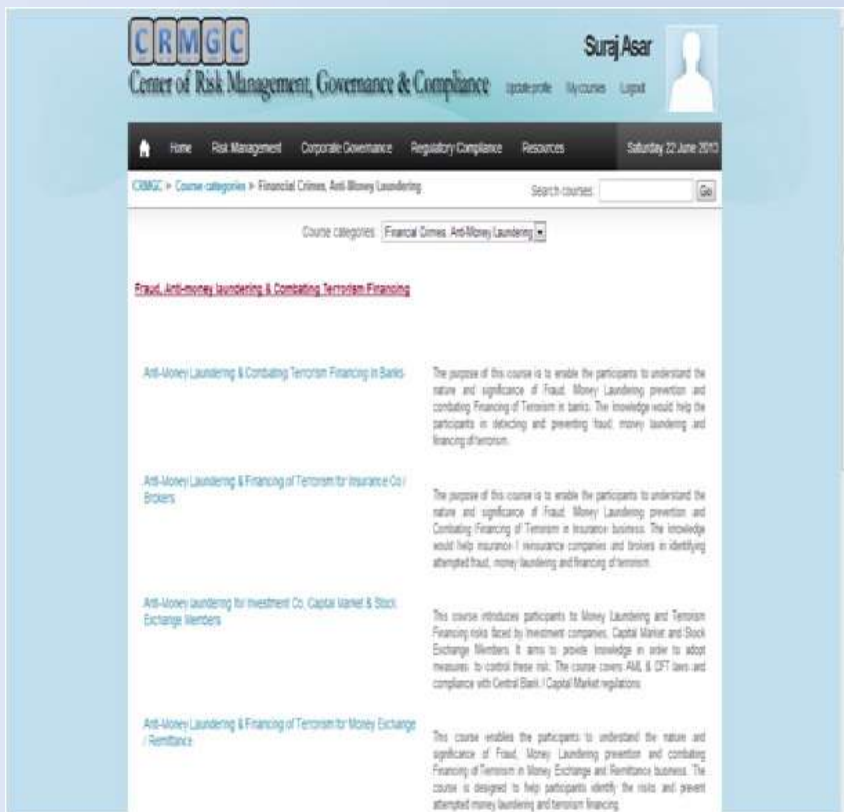
User Guide for E-Learning



- The left column shows live **financial news** updated by Wall Street Journal of New York.
- Training course categories are shown in the centre column
- Click on first category *Financial Crimes, Anti-Money Laundering*

A new page will open with list of courses

Anti-Money Laundering Course

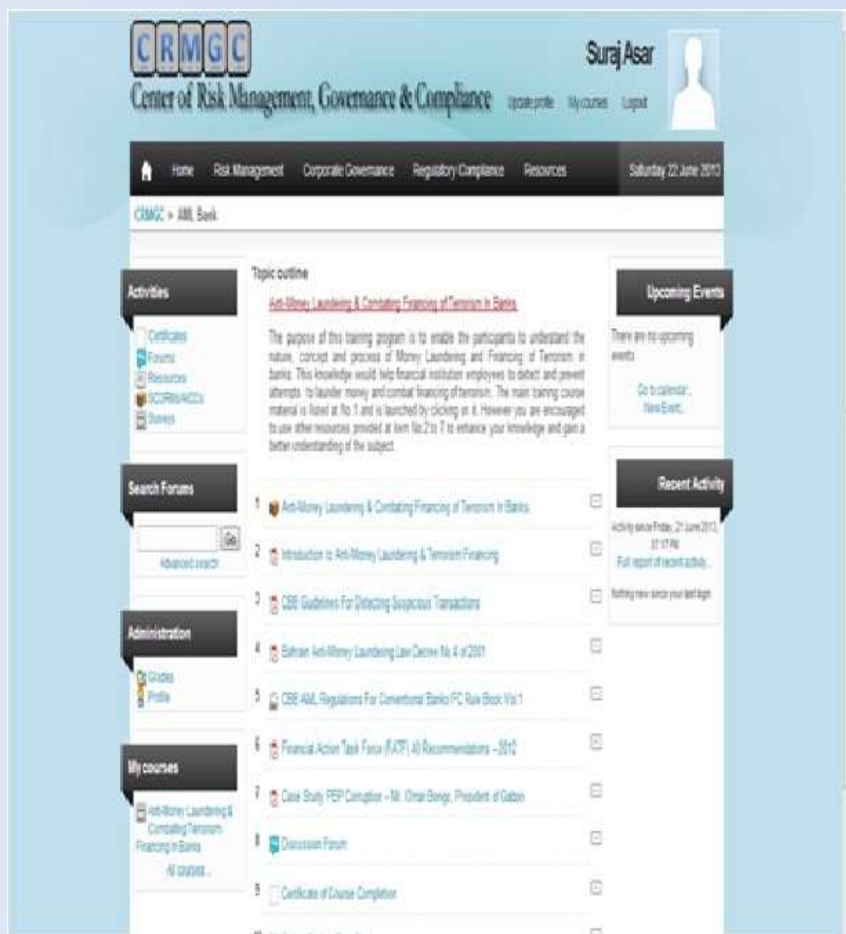


The screenshot shows the CRMGC website interface. At the top, there is a navigation bar with links for Home, Risk Management, Corporate Governance, Regulatory Compliance, and Resources. The date is Saturday 22 June 2013. Below the navigation bar, there is a search bar and a dropdown menu for 'Course categories' set to 'Financial Crimes Anti-Money Laundering'. The main content area displays a list of courses under the heading 'Fraud, Anti-Money Laundering & Combating Terrorism Financing'. The first course listed is 'Anti-Money Laundering & Combating Terrorism Financing in Banks'.

Course Title	Description
Anti-Money Laundering & Combating Terrorism Financing in Banks	The purpose of this course is to enable the participants to understand the nature and significance of Fraud, Money Laundering prevention and combating Financing of Terrorism in banks. The knowledge would help the participants in detecting and preventing fraud, money laundering and financing of terrorism.
Anti-Money Laundering & Financing of Terrorism for Insurance Co / Brokers	The purpose of this course is to enable the participants to understand the nature and significance of Fraud, Money Laundering prevention and Combating Financing of Terrorism in Insurance business. The knowledge would help insurance / insurance companies and brokers in identifying attempted fraud, money laundering and financing of terrorism.
Anti-Money Laundering for Investment Co, Capital Market & Stock Exchange Members	This course introduces participants to Money Laundering and Terrorism Financing risks faced by investment companies, Capital Market and Stock Exchange Members. It aims to provide knowledge in order to adopt measures to control these risks. The course covers AML & CFT laws and compliance with Central Bank / Capital Market regulations.
Anti-Money Laundering & Financing of Terrorism for Money Exchange / Remittance	This course enables the participants to understand the nature and significance of Fraud, Money Laundering prevention and combating Financing of Terrorism in Money Exchange and Remittance business. The course is designed to help participants identify the risks and prevent attempted money laundering and terrorism financing.

- This page lists different AML courses provided for each segment of financial services industry to cover risks in unique products & processes of each segment.
- It helps in creating a culture of risk awareness in the organization
- Helps employees to understand their responsibilities imposed by laws, regulations and industry standards.
- Click on the first course *Anti-Money Laundering & Combating Terrorism Financing in Banks*

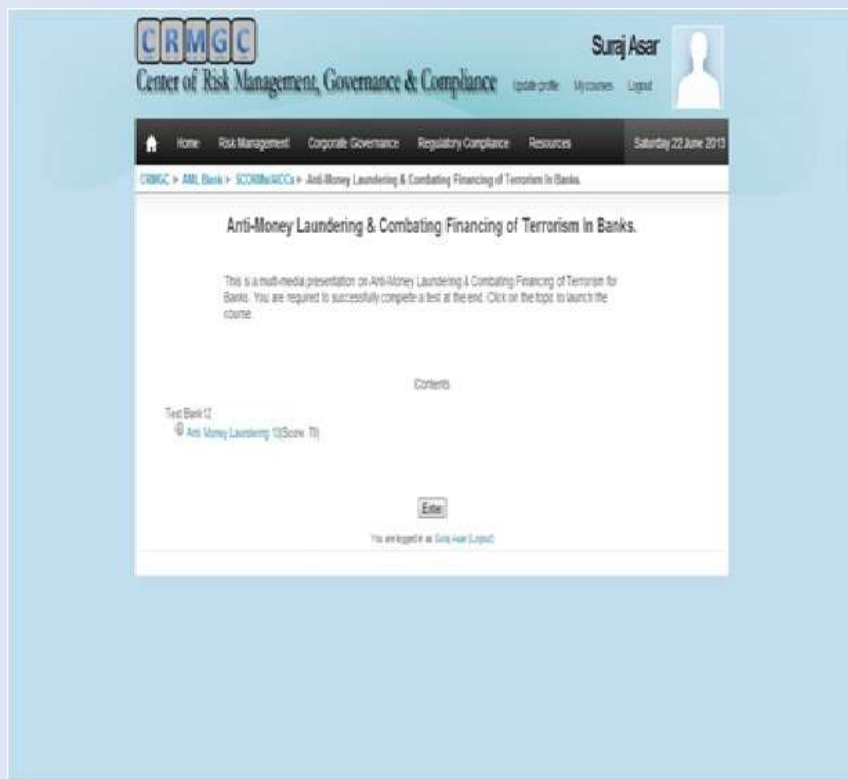
Training Material & Library



The screenshot shows the CRMGC website interface. At the top, the CRMGC logo and the name 'Suraj Asar' are visible. Below the navigation bar, the page title is 'CRMGC > AML Bank'. The main content area is titled 'Topic outline' and features a list of items for the course 'Anti-Money Laundering & Combating Financing of Terrorism in Banks'. The items are numbered 1 through 9. Item 1 is the main training course, 'Anti-Money Laundering & Combating Financing of Terrorism in Banks'. Other items include 'Introduction to Anti-Money Laundering & Terrorism Financing', 'CBB Guidelines For Detecting Suspicious Transactions', 'Sultan Anti-Money Laundering Law (Decree No. 4 of 2011)', 'CBB AML Regulations For Conventional Banks FC, Risk Book Vol 1', 'Financial Action Task Force (FATF) 40 Recommendations - 2012', 'Case Study PEP Computer - Mr. Umar Bongo, President of Gabon', 'Discussion Forum', and 'Certificate of Course Completion'. The left sidebar contains navigation options like 'Activities', 'Search Forums', 'Administration', and 'My courses'. The right sidebar shows 'Upcoming Events' and 'Recent Activity'.

- The training course page will open. It has one multi-media content which is the **main training course** at item (1) and some additional resources listed at item (2) to (8) that are provided to enhance learning. The topics are;
 1. Anti-Money Laundering & Combating Financing of Terrorism in Banks
 2. Additional reading materials
 3. CBB guidelines- Suspicious Transactions
 4. Kingdom of Bahrain AML Law, 2001
 5. Central Bank of Bahrain F.C. Module
 6. FATF 40 Recommendations
 7. Case study to encourage critical thinking
 8. Discussion forum is used by trainees to ask questions, discuss & analyse case studies.
- Click on item (1) to launch training.

Launch Training Course



- The multi-media content (1) has slides with recorded voice, lecture notes, quizzes, learning games and a multiple choice test at the end.
- Switch on speaker/ headphone to hear the lecture.
- The multimedia content will only allow you to view the slides in chronological order. However, you may review any slide, that you have already viewed.
- The browser window can be increased / decreased to suit your viewing by clicking square box on right hand bottom of screen. You can also pause / restart viewing at any time by clicking the buttons on the middle bottom portion of the screen.
- You can also read lecture notes by clicking "Notes" icon at the bottom right of the screen or tab on the upper left column of the page. These notes contain explanation of topic on the slide. It is an alternative if you do not have speakers/ headphone or prefer reading rather than listening to the lecture.
- Press ENTER

Test and Grade

- After viewing all slides, you are required to complete a multiple choice test. This test is graded and the test score are retained by the system. You can attempt the test any number of times to improve your score. Both you and the authorized personnel of your organization can view your latest score.
- After passing multiple choice test, exit the slides by clicking EXIT on the upper right hand corner and Exit now. Wait a few seconds to let it close. Click AML Bank to go to your course page and then click Grade in the left hand column to view your score.

Certificate of Course Completion

- Click on the “Certificate of Course Completion” listed at item (9) at course page and view or print your certificate. It is available for viewing or printing only after you achieve a passing score that appears in Grade book.
- You can move to main website page by clicking “CRMGC” and your course page by clicking “AML Banks” in the ribbon at the upper left portion of screen.

Case Study

- A high profile case study is available at item (7). The case study helps you to understand the techniques and financial products used for money laundering. Click to open the PDF document. You can read, download or print the case study.

Discussion Forum

- After reading the case study, use the **Discussion Forum** at item (8) to start the discussion by replying to the questions. Be careful to post reply under the same question thread to match with the question that you are replying. You will be able to view other participant's response only after posting your reply to all questions.
- Please feel free to comment on other's replies, if the reply is incomplete, inaccurate or you disagree with it. The discussion will enhance your knowledge and understanding of the case by interacting with your colleagues in the organization. Your MLRO and the training course facilitator would help you guide through the discussions.



Please Contact us for Further Information

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